

CWM TAF PUBLIC SERVICES BOARD

Minutes of the meeting of the Cwm Taf Public Services Board held on Tuesday, 25 February 2020 at 9.00 am at the South Wales Fire & Rescue Headquarters, Conference Room, Forest View Business Park, Llantrisant.

<p style="text-align: center;">PRESENT</p> <p>Prof Marcus Longley (Chair - ML) Cllr Kevin O'Neill (K O'N) Cllr Rhys Lewis (RL, for Cllr A. Morgan) Chris Bradshaw (CB) Ellis Cooper (EC) Kelechi Nnoaham (KN) Mark Brace (MB) John Hogg (JH) Chief Superintendent Dorian Lloyd (DL) Eirian Evans (EE) Janet Whiteman (JW, for Pauline Richards) Ian Davy (ID, for Anne Roberts) Richard Baker (RB) Sharon Hopkins (SH) Dewi Jones (DJ, for Huw Jakeway) Rachel Rowlands (RR)</p>	<p>Cwm Taf Morgannwg University Health Board Merthyr Tydfil County Borough Council Rhondda Cynon Taf County Borough Council Rhondda Cynon Taf County Borough Council Merthyr Tydfil County Borough Council Public Health Wales Assistant Police and Crime Commissioner National Resources Wales South Wales Police National Probation Services Interlink RCT VAMT Welsh Government Cwm Taf Morgannwg University Health Board South Wales Fire & Rescue Chair of the Cwm Taf Social Services & Well-being Board</p>
<p style="text-align: center;">IN ATTENDANCE</p> <p>Kirsty Smith Lisa Toghill Sarah Handy Sian Woolson Alyn Owen Paul Mee</p>	<p>PSB Senior Officer PSB Senior Officer Rhondda Cynon Taf County Borough Council Rhondda Cynon Taf County Borough Council Merthyr Tydfil County Borough Council Rhondda Cynon Taf County Borough Council</p>
<p style="text-align: center;">APOLOGIES</p> <p>Cllr A. Morgan Chief Constable Matt Jukes Huw Jakeway Angela Jones Pauline Richards Deanne Martin Anne Roberts Cllr Bonetto</p>	<p>Rhondda Cynon Taf County Borough Council South Wales Police South Wales Fire & Rescue Public Health Wales Interlink National Probation Services VAMT Chair Rhondda Cynon Taf County Borough Council</p>

No	Outcome. Example: Decision/Direction/Approval/Next Steps
1.	WELCOME, INTRODUCTIONS & APOLOGIES The Chair welcomed Members of the PSB to the meeting and apologies of absence were also provided.
2.	DECLARATION OF INTEREST There were no declarations of interest pertaining to the agenda.
3.	ACTIONS FROM PREVIOUS MEETING - FOR APPROVAL BY PSB The Action Notes of the 22 nd October 2019 were approved as an accurate reflection of the meeting, subject to Mr Ellis Cooper being added as an attendee.
4.	CWM TAF EMPLOYABILITY PLEDGE Members received an update in respect of the Cwm Taf Employability Pledge, being delivered under the Strong Economy Objective and welcomed Lowenna Mummery, Mark Gibbs, Beverly Pritchard and Lee Thomas to talk to the agenda item. Members were reminded about their commitment to the Cwm Taf Employability Pledge and the work involved in delivering it. Members also learned more about how the programme is run and its benefits to the user, communities and public sector. It was emphasised that going forward there will still be a considerable amount of work to do, however, it was noted that signing the Pledge would be a constructive starting point. Members watched a video that will be used to promote the Pledge and also listened to Beverly from the Health Board about how their organisation works in the community to offer access to employment opportunities, and Lee as someone who accessed one of these pre-employment routes in Cwm Taf and has secured work with the Health Board as a health care support worker, with a view to becoming a qualified nurse. Discussions ensued and members agreed the value in supporting and sharing the initiatives the Pledge could represent. The working group had suggested that the initial focus be around apprenticeships, and the role of the group as a forum for challenging and lobbying around the Apprenticeship Levy, meaningful work experience, developing a broader range of opportunities across the Public Sector for school children and beyond and in-work volunteering. Members, on behalf of the participating organisations then formally signed the Pledge. It was AGREED that the suggestions from the group should be the initial focus for the Pledge moving forwards. Alyn Owen, as Strong Economy Objective Lead, REQUESTED that Members let the PSB Support team know of any other or supporting priorities from their own organisations that could act as a 'hook' for this work. It was also REQUESTED that each Member encourage their organisation / corporate communications teams to promote the Pledge on social media platforms.

	Lowenna Mummery, Alyn Owen, Mark Gibbs, Beverly Pritchard and Lee Thomas left the meeting after this agenda item finished.
5.	<p>SERIOUS VIOLENCE & VULNERABILITY</p> <p>The Board received the report from Paul Mee Director.</p> <p>Board Members were advised that the demand for illegal drugs is driving serious violence and exploitation in Wales. Nationally, organised gangs operate to a business model that is responding to an expanding drug market by supplying drugs via a workforce of vulnerable children and adults. The Board learned that this form of serious crime is known as ‘County Lines’ and involves criminal exploitation where offenders exploit vulnerable children and adults physically, sexually and financially.</p> <p>In respect of the PSB, PM informed Members that there is a growing need to strengthen and improve our partnership response to the safeguarding and well-being of vulnerable people and to the underlying issues of substance misuse. It was emphasised that any improvements in our multi-agency response to vulnerability will strengthen our resilience to threats such as County Lines.</p> <p>Discussions ensued and KN emphasised the importance of data sharing between organisations and to strengthen the governance arrangements that are already in place throughout the region. SH suggested using a ‘top down approach’ so that the process is fed down from the top of each organisation, however, it was felt that this would not be sustainable in the long term and that the sharing should be based on and support partnerships need, and better using what data we already hold. The collective workforce needs to understand their role in dynamic information sharing, and knowing and understanding why the information is being shared.</p> <p>KN advised the Board that work was already underway to look at data sharing in the context of Harm Reduction Reviews, and said he would update the Board further in respect of data sharing at its next meeting. Members agreed that the process needs to be clear and that the benefits of data sharing need to be clearly underlined.</p> <p>Following discussion, the Board AGREED to:-</p> <ol style="list-style-type: none"> 1. Note the implications of the All Wales Serious Violence Vulnerability Strategic Review, the 8 principles and twenty three recommendations within the framework; and 2. Review the governance arrangements for serious and organised crime to make sure they are fit for purpose. <p>Action: KN to update the Board at the next PSB meeting in respect of data sharing arrangements across the region.</p>
6.	<p>FEEDBACK FROM THE JOINT CWM TAF MORGANNWG PARTNERSHIPS CONFERENCE</p> <p>Members were referred to the letter that was circulated from the Chairs of the three strategic partnership boards (Bridgend and Cwm Taf PSBs, Cwm</p>

Taf Morgannwg RPB) following the conference in January. In his absence, Members were informed of a response from Huw Jakeway in support of increased regional and collaborative working across all the Boards, identifying where we can make a difference and what that will look like.

Discussions ensued in respect of point three of the letter and the next delivery phase of 2020 to 2021, where the Boards will identify one to three areas for consideration and once agreed, progress collaboratively.

The Chair noted that four areas had been identified during the conference for further consideration. This included:-

- Homelessness;
- Substance Misuse;
- Climate Change; and,
- Mental Health

Members agreed that a prevention agenda should be the focus for the PSB going forward. It was emphasised that there needs to be a balance between long term prevention and short term strategies, and working with our residents to build a long term vision beyond dealing with the problems that they see now.

Members agreed on the importance of ensuring multi layered regional working and to avoid duplication of work. It was felt that the delivery mechanisms of the PSB need to be reviewed, in particular the opportunity to work together at pace going forward. All topics need to also consider how they will work through the on-going data sharing barriers, and Members agreed on a 'reductionist' approach, narrowing the focus on one or two areas with a clear understanding about what is in it for all stakeholders.

Homelessness was discussed in terms of something all Boards could work to tackle. Members acknowledged that existing services are good but unable to meet the changing demand and increasing complexities of service users. Some pilot work is underway in RCT around prison leavers and 'Housing First', Paul Mee offered to bring something to present to a future Board on the work. This was welcomed by the Board.

Climate change was felt to represent a good balance and opportune as a way of committing to long term thinking and building resilience. MB advised that a meeting of the chairs of Bridgend PSB sub-boards were in favour of looking at climate change on a larger footprint and with a range of short and long term actions.

Discussions continued and Board Members noted the importance of involving the community and service users. Board Members also acknowledged the challenge in respect of aligning the RPB with the PSB and the importance of including the PSB as a delivery partner.

Following discussion, the Chair referred the Board back to the letter and summarised the key points of the discussion:-

	<ul style="list-style-type: none"> • The intention and appetite for creating one Cwm Taf Morgannwg PSB; • The need for the PSB to work at pace and more efficiently; • Rationalising the Assessments process across all partnership Boards; • The importance of engaging thoroughly with the community; and, • To use the next PSB meeting to agree focus on the direction of the Board for the next forthcoming year. <p>Action: The three executive groups currently reporting to the Boards, namely the Transformation Leadership Group of the RPB, the Strategic Partnership Board of Cwm Taf PSB and the Sub Groups of Bridgend PSB together with the Cwm Taf Morgannwg Regional Collaborative Committee, will nominate representatives to work together to identify existing areas of overlap in their plans. They will then develop joint delivery plans with the agreed areas.</p> <p>Action: Proposals will be put forward at the next PSB meeting in respect of areas of focus for the 2020-2021 PSB forthcoming year.</p>
7.	<p>UPDATE ON CWM TAF WELL-BEING OBJECTIVES 2018-2023</p> <p>Board Members received an update from each objective lead in respect of the Well-being Objectives:-</p> <ul style="list-style-type: none"> • Thriving Communities:- PM gave an update in respect of the key achievements and challenges to date. He emphasised the success of the community hubs, both the initial PSB ones of Gurnos and Ferndale, and broader to include the developing RCT network. Board Members learned that the priority going forward will be to consolidate the work around the neighbourhood network. It was emphasised that the continuation of the co-ordinator post is key to the success of the Rhondda Fach Neighbourhood Network and continued Hwb developments. PM highlighted that Health are yet to be involved in any meaningful manner, but offered that this could potentially be done through the work of the PSB in respect of social prescribing. It was also emphasised that sustainability continues to be a concern, particularly for community organisations are not currently in a position to sustain the hub model independently of public service support. • Healthy People:- With Angela Jones on secondment, this update was given by KN who updated the Board in respect of the priorities for the next quarter: to secure funding to extend the post which is developing the Vulnerability profile work post March 2020 and to focus on solidifying the work and the analysis. Board Members were also told of the focus to secure funding to deliver CHOICE, following research findings of the involvement work carried out by Sexual Health Advisory Board and also of the focus on developing the partnership approach through the Children and Young People Sub Group. • Strong economy:- Ellis Cooper referred Board Members to the report by Alyn Owen, particularly the priorities for the next quarter following the launch of the 'Pledge' and training opportunities starting with leadership and management

of the Tourism sector. Board Members also learned of the focus on using the learning from the diagnostic review to inform the work of the Tourism work stream, including developments in the area such as ZipWorld.

- **Tackling loneliness and isolation:-**

Ian Davy, VAMT, presented his report to the Board in respect of the key achievements made to tackle loneliness and isolation, and progressing on the three areas identified as joint working with the RPB; community brokerage, befriending services and building on community assets. Referencing a tabled paper on the 'cost of befriending', it was noted that the sector is struggling in terms of capacity and sustainability and that a preventative strategy for Cwm Taf Morgannwg is needed to try and help address this. RR picked up on this, and said there was a wider need for support and recognition for the third sector, particularly in the preventative arena. Board Members noted the importance of the volunteering sector and recognised that it is not a 'free service' – WCVA calculate that each volunteer hour is worth about £14 for the economy. The Chair queried whether the recently published Welsh Government 'Connected Communities' strategy in this area will provide any guidance but discussions concluded there was little to be taken from it.

The Board welcomed all the Objective updates.

Members recognised the importance of community assets and **AGREED** that this needs to be a sustainable approach going forward, with a recommendation that the RPB receives the same information.

The Board also **AGREED** the need for a regional Preventative Strategy and for this to be picked up in the next Board meeting, where the focus will be on reviewing the second year and setting the focus for year three.

8. **LIVE LAB AND INVOLVEMENT**

Board Members received an update in respect of the work undertaken through the Live Lab Workshop and the progress that has been made.

Members were reminded that the final task and finish group meeting will be held on the 3rd March 2020, following which recommendations will be made to the Board around:-

1. How we work together to improve and how we deliver relationship based public services; and,
2. Implementing a community development approach within a specific community to build community capacity and resilience.

The PSB Support team emphasised the importance of each organisation sending representation at the final meeting of the task and finish group to ensure that the resulting recommendations are tangible and sustainable.

Discussions ensued and the Board recognised the reputational risk to the PSB if it does not act to demonstrate their understanding of the importance of involving the community, and the importance on focusing on outcomes.

Discussions were also had over the expectations, understanding 'the ask' and timescale. RR advised that this work needs to involve the RPB and

	<p>stressed the potential for this to be truly transformational. KN emphasised the risk of dismissing what is recommended, by not being prepared for it, and the potential damage this could cause to relationships between the public and third sector, and local communities.</p> <p>The Board welcomes challenging recommendations, opportunities for bringing learnings back into organisations and gaining insight so that we can collectively move away from delivering the services that we want to deliver but towards into what service users need and expect. Much like the Board, consideration needs to be given to the mechanism for this work but it is critical that the PSB agree in the formative process.</p> <p>Following discussion, the Board AGREED to receive the group's recommendations from Pauline Richards at its next meeting.</p> <p>Action: The final report of the task and finish group to be reported to the PSB at its next meeting. Following the report, consideration is to be given as to how the Board will respond and the next steps to be taken going forward.</p>
9.	<p>UPDATE FROM JOINT OVERVIEW AND SCRUTINY COMMITTEE</p> <p>The Chair advised the Board that Councillor Bonetto, the Chair of the Cwm Taf Joint Overview & Scrutiny Committee, had given her apologies and was therefore unable to update the Board in respect of the work of JOSOC.</p> <p>KN attended the most recent Cwm Taf JOSOC meeting and was able to update the Board in respect of the Committee's request for an update and response to the work undertaken so far on the Live Lab and Social Prescribing. KN informed Members that the JOSOC had a robust conversation concerning the work so far and that community involvement still remained an outstanding question, in particular the JOSOC wanted the Live Lab work to become more outcome focused, particularly on producing tangible outcomes for the community.</p> <p>Following discussion, the Chair informed the Board that the Chair of the JOSOC would be attending the next Board meeting to update Members.</p>
10.	<p>UPCOMING WORK</p> <p>The Chair reminded Members in respect of the upcoming work of the PSB:-</p> <ul style="list-style-type: none"> • In respect of the OFGC Self-Assessment tool, the Chair reminded the Board that public sector bodies had been requested to complete a self-assessment tool by the Office of Future Generations Commissioner, and the PSB had agreed to complete the same tool as a recommendation from the Live Lab work and to help inform the Annual Report. The PSB Support Staff advised that they have sought clarity around whether only statutory partners had completed the tool. To date, they have only received copies from the two local authorities, and were waiting on the OFGC to agree South Wales Fire & Rescue could share theirs. <p>ACTION: Health and NRW to supply their completed toolkit to the PSB support team.</p>

	<p>The Chair advised Members that the next PSB meeting will focus on doing a stock take on the progress and the work to date of the Board and set the focus for year three of delivery; and,</p> <ul style="list-style-type: none"> The Chair reminded Members that the Annual Report will be need to be published in July. The 2018/19 Report work was led by Jon Hogg, NRW. Members were asked for nominations to lead the work for the next edition, JH offered to lead the work again. The Board welcomed the support offer.
41.	<p>ANY OTHER BUSINESS</p> <p>The Chair reminded Members in respect of forthcoming events:-</p> <ul style="list-style-type: none"> The Wales Audit Office is holding a 'Good Practice Exchange' event on the 26th March on Adverse Childhood Experiences; and, There's a 'Hear Our Voice' young people's involvement in service redesign/delivery/commissioning event, 6-8pm on 27 February in Ystrad Rhondda Sports Centre. <p>Ian Davy, VAMT, also informed the Board that he is currently working with Lloyds Bank Foundation in respect of social policy. He assured the Board that they will be kept up to date with any progress in this area.</p> <p>Rachael Rowlands, Chair of the Cwm Taf Social Services & Wellbeing Board, reminded Members about a forthcoming Health Board leadership event in March and advised the Board that a diary marker would be circulated accordingly.</p> <p>The Board also extended their sympathies to all those affected by the recent flooding across Cwm Taf and to also extend thanks to the Emergency Services workers.</p> <p>Action: Rachael Rowlands to circulate details to Members in respect of a forthcoming leadership event via the PSB Support Officers.</p>
42.	<p>CHAIRS REVIEW AND CLOSE</p> <p>The Chair reflected on a positive meeting and thanked Members for a constructive discussion.</p>
43.	<p>DATE OF NEXT MEETING</p> <p>The Chair reminded Members that the next PSB meeting will be held on the 28th April 2020.</p>
44.	<p>N.B REPORTS FOR INFORMATION CAN BE FOUND ON THE 'OUR CWM TAF' WEB PAGE BY ACCESSING THE FOLLOWING LINK</p> <p>The Chair referenced the information reports (as listed below), which were available through the 'Our Cwm Taf' website:-</p> <ul style="list-style-type: none"> Cwm Taf PSB Data Overview; Valleys Task Force and Public Services Boards: Building Community

	Wealth meeting held 6 February; and,
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| | <ul style="list-style-type: none">• Welsh Government's Enabling Natural Resources and Wellbeing Grant (ENRaW) Application (Bridgend led). |
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The meeting closed at 11.55 am

**Professor M Longley
(Chairman)**